

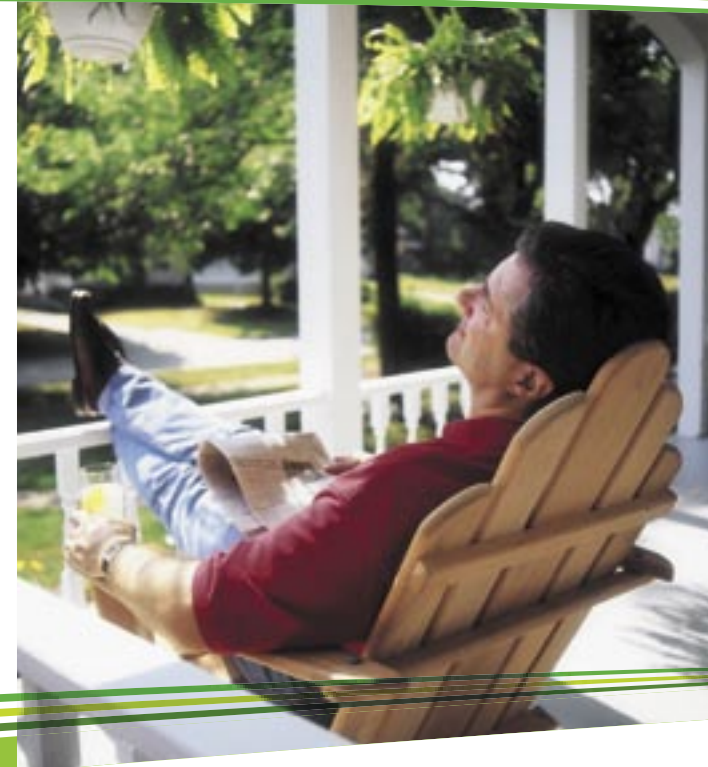
Relax and let us handle your claim from start to finish

All you need to do.

1. If you're involved in an accident or have a claim to report, call 1-800-925-2886, 24 hours a day, 7 days a week.
2. Let your claims representative know whether you want your vehicle repaired through our network of approved repair shops. You can also discuss your rental car needs with your representative.
3. If your vehicle can be safely driven, you can drop it off at the shop (or we'll help you arrange towing, if needed). You'll be asked to authorize the repairs and should be on your way in as little as 15 minutes.
4. Pick up your repaired vehicle (we'll let you know when it is ready).

drive

INSURANCE FROM **PROGRESSIVE**





Progressive Claims Service.

We focus on making the claims process easy for customers by getting to work on the claim fast, communicating clearly throughout the process and personally handling the claim from beginning to end. In most locations we offer you the option of having your damaged vehicle fixed at our network of approved repair shops where the work is guaranteed.

Here's how it works.

1. If you choose to use our network of approved repair shops, you'll be asked to drop the car off at the shop at a time that's convenient for you (or we'll help arrange towing, if needed). The representative will also discuss your rental car needs with you.
2. At the shop, a claims representative will prepare an estimate and the repairs will begin.
3. Your claims representative will contact you to discuss the repairs, and let you know when your vehicle will be ready and whether there is a payment due at the time of pick-up (deductible, etc.).
4. When you pick up your vehicle you will receive our Limited Lifetime Guarantee – which lasts as long as you own the vehicle – along with a final copy of the estimate.

The choice is yours.

While this service is designed to make things as easy and satisfying as possible for our customers and claimants, the choice is yours. You have the option to take your vehicle to any repair facility you'd like, or even to take a settlement check and not make repairs (subject to the lienholder agreement).

But, using our network of approved repair shops means...

Convenience – Customers tell us they saved several hours of their own time with this process.

Speed – Repairs start right away.

Quality – Approved shops have been selected based on the quality of their repairs. And, the repairs are guaranteed.

Review your claim at driveinsurance.com

You can review your estimate, payment amounts, coverage details and claims representative information or communicate with us by e-mail. Just go to driveinsurance.com, login to your policy and click on "Your Claim" under "Your Policy."